RETIRING FROM UCF

Considering retirement is an important decision. Having the necessary retiree benefits information is a critical part of the decision-making process. This guide is intended to provide you with the relevant information concerning retirement from UCF and will enhance your understanding of the retirement process as well as the benefits offered to retirees.

In addition to reading through this guide, we recommend that you contact the UCF Human Resources Benefits Section at 407.823.2771 or Benefits@ucf.edu to schedule a meeting with a member of the Benefits team, who will guide you through the entire retirement process. We will help to make your transition easy and ensure that you retire with peace of mind.

To determine which Benefits team member is assigned to your college/department, reference the Human Resource Point of Contact list here: https://hr.ucf.edu/files/Points-of-Contact.pdf.

CONTACT US

Office of Human Resources | Benefits Section
3280 Progress Drive, Suite 100
Orlando, Florida 32826-2912

📞 407.823.2771 | 📞 Secure eFax: 407.882.9022 | 📧 benefits@ucf.edu

hr.ucf.edu
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3-6 Months Before Retirement Date
☐ Make an appointment with the Human Resources Benefits Section
   Note: The purpose of this appointment is to discuss your retirement date, estimate monthly benefit, complete all required paperwork, and answer any questions that you may have regarding insurance continuation, retiree benefits, etc.

Before Retirement Date
☐ Ensure your home address is up to date in the UCF PeopleSoft system. This will be used to send your last W-2 statement, and possibly other correspondence. Instructions for how to update your address can be found on the Human Resources website here: https://hr.ucf.edu/current-employees/updating-employee-information/.

After Retirement Date
☐ Complete Direct Deposit information for your monthly pension check.
   *Refer to Page (5)

☐ Complete and return Form W-4P for federal income tax to the Division of Retirement.
   *Refer to Page (5)

☐ Make an election to continue or cancel health and/or life insurance through People First within 60 days after your employment ends. If you do not, you will not be able to enroll at a later time as a retiree.
   *Refer to Page (7)

☐ If electing to continue health and/or life insurance, send a personal check, money order, or cashier's check to People First for the first month of coverage.
   *Refer to Page (8)

☐ Complete and return Health Insurance Subsidy form to the Division of Retirement.
   *Refer to Page (9)
Florida law requires your benefit payments to be direct deposited to your financial institution. Exceptions may only be made for hardships. There are two ways that you can sign up for direct deposit:

1) Log into your secure FRS Online account (https://frs.fl.gov/login.aspx) and click on the “Direct Deposit Authorization” link to enter your bank information and complete your request. Requests submitted through your FRS Online account will be processed within 7-10 business days.

2) A Direct Deposit Authorization (Form DFS-A1-26R) will be included in the Retiree Packet mailed to you by the Division of Retirement after your name is added to the retired payroll. Direct deposit of your retirement benefit begins approximately 4-6 weeks after the Department of Financial Services receives the completed form.

For service years prior to July 1, 2011, you will receive a cost-of-living increase on July 1 of each year. The increase will be included in the benefit payment you receive at the end of July. The increase is based on the June benefit, excluding the health insurance subsidy. Your first cost-of-living increase will be prorated based on the number of months you have been retired if you have not been retired for a full year.

Having Taxes Withheld from Your Benefit
Under federal law, the Division of Retirement (DOR) withholds federal income tax from your retirement benefit based on the taxable amount of your benefit. Your withholding deduction is determined in compliance with the Internal Revenue Service (IRS) guidelines until you instruct the DOR to withhold differently by changing your withholding from your FRS Online account or submitting a Withholding Certificate for Pension Payments form (Form W-4P) which can be found here: https://frs.fl.gov/forms/W-4P.pdf.

⚠️ Until you change your tax withholding, the DOR is required to withhold taxes from your monthly retirement benefit payment as if you are married and claiming three allowances.

If you decide not to have taxes withheld from your benefit, or if you do not have enough income tax withheld, the IRS may require you to file and pay estimated taxes each quarter. If you underpay your taxes, either quarterly or by withholding, the IRS can impose a penalty based on the amount of underpayment.

The DOR will mail you a Form 1099-R in January of each year. Your annual taxable income will be shown in the taxable amount box on your Form 1099-R. This form should be filed with your income tax return.
As a retiree of the University of Central Florida, you are eligible to continue your state health insurance and basic life insurance benefits. To be eligible to continue State Group health and life insurance as a retiree, you must be insured at the time of retirement and immediately begin receiving your retirement benefit.

Summary of options to continue your current coverage:

<table>
<thead>
<tr>
<th>Coverage</th>
<th>Continuation Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Insurance</td>
<td>Continue through COBRA for 18 months or elect retiree coverage.</td>
</tr>
<tr>
<td></td>
<td>Note: A lower cost Medicare advantage health plan may be available to you.</td>
</tr>
<tr>
<td></td>
<td>For more information, contact People First or visit the Medicare Advantage page of</td>
</tr>
<tr>
<td>Basic Life Insurance</td>
<td>Retirees have two options for life insurance:</td>
</tr>
<tr>
<td></td>
<td>1) $2,500 coverage = $5.32/month; or</td>
</tr>
<tr>
<td></td>
<td>2) $10,000 coverage = $21.26/month</td>
</tr>
<tr>
<td></td>
<td>The value of the policy will never be reduced based on your age.</td>
</tr>
<tr>
<td></td>
<td>Please note that Optional Life Insurance coverage is not available to retirees.</td>
</tr>
<tr>
<td>Dental &amp; Vision</td>
<td>Continue through COBRA for 18 months.</td>
</tr>
<tr>
<td>Other Supplemental Plans</td>
<td>If you are enrolled in any of the following supplemental plans, you may be eligible to continue your coverage by converting to an individual policy. Contact the insurance company for premium information. You may be placed on a direct pay plan or you can request the insurance company to deduct your premiums from your pension check.</td>
</tr>
<tr>
<td></td>
<td>• AFLAC Cancer Insurance: (800) 780-3100</td>
</tr>
<tr>
<td></td>
<td>• AFLAC Supplemental Hospital Insurance: (800) 780-3100</td>
</tr>
<tr>
<td></td>
<td>• Colonial Accident/Disability Insurance: (800) 325-4368</td>
</tr>
<tr>
<td></td>
<td>• New Era Hospital Income: (800) 277-2300</td>
</tr>
<tr>
<td></td>
<td>• Life Insurance/Long Term Care (through Gabor Financial Solutions): (800) 330-6115</td>
</tr>
<tr>
<td></td>
<td>Note: Long Term Disability coverage will cease at termination.</td>
</tr>
<tr>
<td>Health Savings Account (HSA)</td>
<td>You can make contributions until enrolled in Medicare, but the State will no longer contribute after you are enrolled in Medicare coverage.</td>
</tr>
<tr>
<td>Health Care Flexible Spending Account (FSA)</td>
<td>If you are currently participating in a Health Care FSA and wish to continue it through the end of the current calendar year, you will need to complete and submit the &lt;a href=&quot;https://www.mybenefits.myflorida.com/content/download/113221/627961/2015_MRAOptionsWhenEmploymentEnds_EY.pdf&quot;&gt;FSA Options When Employment Ends form&lt;/a&gt; (found here: <a href="https://www.mybenefits.myflorida.com/content/download/113221/627961/2015_MRAOptionsWhenEmploymentEnds_EY.pdf">https://www.mybenefits.myflorida.com/content/download/113221/627961/2015_MRAOptionsWhenEmploymentEnds_EY.pdf</a>). Note: UCF does not permit employees to have FSA balance paid from leave accrual payout as indicated by one of the options on the form.</td>
</tr>
<tr>
<td>Dependent Care Flexible Spending Account (FSA)</td>
<td>Ends with your last employee payroll deduction, but you can file claims that were incurred before your termination date.</td>
</tr>
</tbody>
</table>
Information You Should Receive in the Mail

COBRA Rights Information Packet
- Health: Federal law (COBRA) provides that insured employees and their covered dependent(s) may continue group health coverage for up to (18) months from the date employment ends or until they become covered under another group plan, whichever is first. People First is required to notify you of your COBRA rights.
- Supplemental Dental and Vision: The enrollment forms in your COBRA information packet have information about your current state dental and/or vision plans (if any). You can only continue your dental and/or vision plans under COBRA.

Retiree Enrollment Packet
- Your Benefits Statement: Shows your current insurance coverage with the State.
- Dependent Eligibility Certification Form: You must complete it if you cover dependents.
- New Retiree Health and Life Insurance Election Form: Use to continue or end your coverage.

ELECTING CONTINUATION OF INSURANCE
*This is only if you currently have insurance benefits.*

⚠️ You must make an election to continue or cancel State Group health and life insurance through People First within 60 days after your employment ends. If you do not, you will not be able to enroll at a later time as a retiree.

The election can be made by:
1) Calling the People First Service Center (866-663-4735) the week following your last day of employment; or
2) Completing the continuation forms that People First will mail to your home 3 – 5 days following termination of employment. The form can also be found at [https://www.mybenefits.myflorida.com/content/download/142182/916148/State_Group_Insurance_Benefits_Package_for_New_Retirees07.20.2018Web.pdf](https://www.mybenefits.myflorida.com/content/download/142182/916148/State_Group_Insurance_Benefits_Package_for_New_Retirees07.20.2018Web.pdf).

Insurance Premiums
Current retiree health insurance premiums are located at the myflorida.com website, located at [https://www.mybenefits.myflorida.com/health/resources](https://www.mybenefits.myflorida.com/health/resources).

To continue health and/or life as a retiree, you must send a personal check, money order, or cashier’s check for the first month of coverage to:
People First Service Center
PO Box 863477
Orlando, FL 32886-3477

*Make check payable to Division of State Group Insurance (or DSGI) and write your People First ID on the memo line of the check.*
As a reminder, benefits are paid one month in advance. You can pay up to six months in advance, but you must pay by the 10th of the month for the next month’s coverage. For example, payments for July coverage are due to People First by June 10th. If your payment is not received by the 10th, your coverage will be suspended for the next month and you will not be eligible for services until the full payment is received. If your payment is not received by the last day of the month in suspension, your coverage will be cancelled, and you will not be able to re-enroll. If you mail a form/check before your termination date is sent to People First, they are required to hold the form/check for one month. After that, the form/check will be returned to you.

Deductions for health and/or life insurance will not be deducted from your first retirement payment, as it usually takes one month for People First and the Division of Retirement to coordinate their records. Once that takes place, your monthly premiums should be deducted directly from your monthly retirement payment. Employees whose monthly benefit is not sufficient to cover their monthly insurance premium(s) will be placed on direct pay. You will receive information from the People First Service Center regarding the submission of premiums.

For USPS, A&P, and 12-month Faculty
Benefits remain in effect through the end of the month following the month of termination. For example, if you terminate on February 20th, you will have benefits through midnight, March 31st.

For 9-month Faculty
All 9-Month Faculty members enrolled in insurance (health and supplemental plans) have double deductions taken from their paychecks beginning with the first paycheck in February and ending with the first paycheck in May. The double deductions are necessary to pre-pay premiums for the months of June, July, August, and September. Consequently, if your termination date is between May 6th and August 31st, benefits will remain in effect through midnight, September 30th.
The Health Insurance Subsidy (HIS) is a monthly supplemental payment you may be eligible to receive if you have health insurance coverage in retirement. This monthly payment (which you must apply for) is calculated by multiplying your total years of service at retirement (or when you enter DROP) up to a maximum of 30 years by $5. The HIS subsidy, which is paid monthly, is $5 for each year of creditable service, with a minimum HIS of $30 per month and a maximum HIS of $150 per month.

HIS is only available after you have six years of service (if enrolled in the FRS prior to July 1, 2011) or eight years (if enrolled in the FRS on or after July 1, 2011).

The Division of Retirement mails a Health Insurance Subsidy Certification Form (Form HIS-1) in your Retiree Packet. Your packet will arrive around the time you receive your first monthly benefit payment. You must return a completed Form HIS-1 and certification of insurance coverage for the division to evaluate. If approved, retroactive payments are paid up to a maximum of six months or back to your effective retirement date, whichever is less.

The Health Insurance Subsidy Program is subject to legislative appropriation and funded through a separate contribution rate paid by Florida Retirement System participating employers. Therefore, it is not a guaranteed benefit. If there are not enough funds to pay full subsidy benefits to all participants, the Legislature may reduce or cancel future health insurance subsidy payments.

You will not have to pay income tax on your health insurance subsidy, provided your health insurance premiums are deducted each month from your retirement benefit payments through the FRS payroll system.
How do I find out if I am eligible for Social Security benefits?
You can use the online Benefit Eligibility Screening Tool (BEST) to help identify all of the different Social Security programs for which you may be eligible. To access the tool, go to https://ssabest.benefits.gov/ or call the Social Security Administration at 1-800-772-1213.

How can I apply for Social Security benefits?
There are multiple ways to apply:

1) **Online:** Use the Social Security Retirement/Medicare Benefit Application to apply: http://socialsecurity.gov/retireonline/.
2) **Telephone:** Call the Social Security Administration at 1-800-772-1213.
   *Note: If you are deaf or hearing impaired, call 1-800-325-0778.*
3) **In-Person:** Make an appointment to visit your local Social Security office. Locations are listed here: http://www.socialsecurity.gov/locator.

When can I apply for Social Security benefits?
You must be at least 61 years and 9 months old to apply for Social Security benefits. If you are already age 62, you may be able to start your benefits in the month you apply. You should apply for benefits no more than four months before the date you want your benefits to start.

When will my Social Security benefits begin?
Benefits are paid the month after they are due. For example, if your benefits start in April, you will receive your first benefit payment in May.

What information will I need to supply when I apply for benefits?
The Social Security Administration may ask you to provide certain documents to show that you are eligible and to help them decide how much your benefits should be. The documents include but are not limited to: your social security card, your original birth certificate (or other proof of birth), proof of U.S. citizenship (or lawful alien status if you were not born in the U.S.), a copy of your U.S. military service papers, and a copy of your W-2 form(s) and/or self-employment tax return from the previous year.
What is Medicare?
Medicare is our country’s health insurance program for people age 65 or older. The program helps with the cost of health care, but it does not cover all medical expenses or the cost of most long-term care.

What types of Medicare are there?
1) **Part A** is hospitalization coverage free to eligible Medicare beneficiaries.
2) **Part B** is medical coverage that requires a monthly premium (taken from your Social Security check or paid by personal check).
3) **Part C** (Medicare Advantage Plan) is a type of Medicare health plan offered by a private company that contracts with Medicare to provide you with all of your Part A and Part B benefits and often includes prescription drug coverage. You must be enrolled in Medicare Part B and you may also be required to send a monthly premium to the insurance company.
4) **Part D** is prescription drug coverage that may require a monthly premium (taken from your Social Security check or paid by personal check).

How can I enroll in Medicare?
Once you retire and become eligible for Medicare Part A and B (due to age (65) or disability), you should contact the Social Security Administration about your Medicare benefits. Enrollment in Medicare is time sensitive and you may be subject to substantial financial penalties if you fail to meet federal deadlines. You can use the Social Security Administration’s online application to sign up for Medicare: [http://www.socialsecurity.gov/medicareonly/](http://www.socialsecurity.gov/medicareonly/).

What is the timeframe I have to apply for Medicare?
Your initial enrollment period in Part A and/or Part B is the three months before you turn 65 (64 years and 9 months) through the three months after you turn 65 (65 years and 3 months). If you do not sign up during your initial enrollment period, you can sign up between January 1 – March 31 each year. There may be a late enrollment penalty.

If you’re covered under a group health plan based on current employment, you have a Special Enrollment Period to sign up for Part A and/or Part B at any time as long as you or your spouse (or family member if you’re disabled) is working, and you’re covered by a group health plan through the employer based on that work. If you enroll during a Special Enrollment Period, your Medicare coverage typically begins the month after Social Security gets your completed request.

For more information regarding the Special Enrollment Period, visit [https://www.ssa.gov/hlp/isba/10/hlp-med003-partb2.htm](https://www.ssa.gov/hlp/isba/10/hlp-med003-partb2.htm).

What are the basic costs of Medicare?
All price information for the different Medicare plans are located at: [http://www.medicare.gov/your-medicare-costs/index.html](http://www.medicare.gov/your-medicare-costs/index.html)

Where can I get more information on Medicare and everything it has to offer?
Additional information on Medicare can be found online at [http://www.medicare.gov](http://www.medicare.gov) or you can call Medicare at 1-800-MEDICARE.
If the SSA determines that you are Medicare eligible:
The State Group Insurance Program pays health insurance claims secondary to (after) Medicare, even if you do not sign up for or purchase Medicare Part B (Medical). This also applies to dependents on your plan who are eligible for Medicare. Failure to purchase Medicare Part B means you will have significant out-of-pocket expenses for Part B eligible services, because you will be required to pay the portion (approximately 80%) that Medicare would have paid. If you choose to continue your State Group Insurance coverage once you are eligible for Medicare, you should elect your Part B coverage. Although Medicare does not require you to purchase Part B, it is in your financial interest to do so.

For proper enrollment and claims processing, send copies of Medicare ID cards to People First as soon as you receive them from the SSA.

If the SSA determines you are not eligible for Medicare at age 65:
Send a copy of your Medicare ineligibility letter to People First to ensure your health insurance coverage continues without interruption.

Mailing Address: People First Service Center
P.O. Box 6830
Tallahassee, Florida 32314
Fax Number: (800) 422-3128

You will also be required to complete the Request for Employment Information form, which includes a section (Section B) to be completed by your employer before it is submitted to the SSA. This form can be found on the Centers for Medicare & Medicaid Services website here: http://www.cms.gov/Medicare/CMS-Forms/CMS-Forms/Downloads/CMS-L564E.pdf. When you apply for Medicare, your state health insurance will become secondary to your Medicare coverage but your prescription coverage will remain primary.

*Disclaimer: Because this information can sometimes change, we recommend you visit www.socialsecurity.gov for the latest information.
At the time of retirement or entering DROP, employees will be paid for annual leave accruals up to the maximum of their employment classification (http://hr.ucf.edu/current-employees/leave-and-general-attendance-information/#accruals). If the employee does not receive the maximum annual leave hours payout upon entering DROP, they will be paid their annual leave balance upon termination up to the difference between the number of hours that they were paid upon entering DROP and the maximum hours payout allowed for their employee class.

Leave payouts are processed on the second pay date following the last paycheck the employee received for regular wages. This allows the department sufficient time to verify that no overpayment has occurred, that all leave balances are accurate, and that all UCF property has been returned prior to a leave payout.

At the time of retirement (including termination of DROP), employees with ten continuous years of service with UCF will be paid a number of hours equal to one quarter of their post 1973 sick leave balance (not to exceed 480 hours).

⚠️ Leave payouts of $10,000 or more for employees that are age 55+ at retirement (or age 59 and 4 months upon entering DROP), will be subject to the Special Pay Plan (https://hr.ucf.edu/files/SPP401a.pdf).

Payouts not subject to the Special Pay Plan may be deferred to a 403(b) and/or 457 account(s). Contact UCF HR Benefits to complete a Leave Payout Form if you wish to defer your payout to a 403(b) and/or 457 account. Voluntary retirement plan vendor contact information can be found on the UCF HR website here: http://hr.ucf.edu/current-employees/retirement/.
All UCF retirees are eligible for:

- **Retiree ID (UCF Card Services)**
  Available at no cost at the UCF Card Services office on campus. Please be advised that the card office needs 48 hours for their system to update retirement status in PeopleSoft.

- **Free Parking Privileges (in Faculty, Staff & Student parking areas)**
  Choice of decal or hang tag through UCF Parking Services, unless you return to work in a full-time position. Contact UCF Parking Services for additional information: https://parking.ucf.edu/.

- **Use of the Employee Assistance Program (EAP)**
  All EAP services are available during the first year of retirement. Health Advocate is the University’s EAP provider and may be reached at (877) 240-6863.

- **UCF Library Privileges**

- **E-mail Accounts**
  Future retirees may create a Knights email any time prior to leaving UCF. For help on creating your Knights email account, go to https://extranet.cst.ucf.edu/KMailSelfSvc/. If you have any problems or questions regarding Knights email, contact the UCF Service Desk at (407) 823-5117 or visit their website at https://it.ucf.edu/.

- **Use of Wellness Research Center**
  For additional information, visit https://healthprofessions.ucf.edu/wrc/.

- **Discounted UCF Recreation & Wellness Center Membership**
  For additional information, visit https://rwc.sdes.ucf.edu/memberships/.

- **Tuition Waiver**
  Retirees who are 60+ years of age and a Florida resident may enroll in courses at UCF without payment of tuition, on a space available basis, subject to the provisions of Section 1009.26(3) or (4), Florida Statutes, and university policy. For more information, visit https://registrar.ucf.edu/senior-citizen-audit-request/.

For Faculty Only:

- Listing in the UCF faculty and staff directory
- Receipt of professional mail in the department or unit from which you retired
- If requested, the University will forward all emails from the employee email account to the retiree email account for up to six months
- The title emeritus may be provided to retired faculty, or in anticipation of the retirement of a faculty member, effective upon full retirement from the university who have achieved a distinguished record of research, teaching and/or service during their academic careers. For additional information, reference the Faculty Emeritus Status policy: https://policies.ucf.edu/documents/4-502.pdf.

**UCF Retirement Association**

The UCF Retirement Association promotes fellowship, offers speakers on relevant issues at luncheon meetings, provides a quarterly newsletter, among other benefits. The Retirement Association also provides members with discounts at the UCF Bookstore and Computer Store. Annual dues are only $15.00. Additional information about the UCF Retirement Association can be found at http://hr.ucf.edu/retired-employees/.
Reemployment after Retirement

After you retire, you may work for a private employer, any public employer not covered by the FRS, or in another state, without affecting your retirement benefit. Depending on your age, your Social Security benefit may be affected. Contact the Social Security Administration for specific information.

There are, however, certain reemployment limitations that affect employment with employers who participate in the FRS. The limitations on reemployment with FRS employers are as follows:

- If you return to work with an FRS employer in any capacity during the first six calendar months of your retirement or after your DROP termination date, you are not retired. Your retirement application is voided and you must repay all retirement benefits, including any funds accumulated during your DROP participation, to the FRS Trust Fund. You cannot become a “newly hired” employee until after you meet the definition of termination by remaining unemployed for six calendar months.

- You may not receive both a salary and a retirement benefit in the same month during the 7th through 12th calendar months of your retirement (or after your DROP termination date). There are no exceptions to this reemployment limitation during this period.

- Your retirement benefits are forfeited for the months you are employed by an FRS employer during the reemployment limitation period. You are liable for repaying any retirement benefits you receive while working during this period.

- There are no limits on working for an FRS employer after you have been retired for 12 calendar months.

- If you retire under the FRS disability provisions, you cannot be gainfully employed with any employer, public or private, and continue to receive disability benefits.

If you are reemployed with a participating employer, you will be required to sign a statement that your reemployment does not violate these provisions.
**Important Reminders**

**Special Life Insurance provisions for Total Disability: Waiver of Premium**
Securian Financial may waive premiums if you are disabled before age 60. If you become disabled, call Securian Financial @ 888.826.2756 for more information on the Waiver of Premium Provisions.

**Mailing Address**
Keep your mailing address up to date in People First to receive Open Enrollment materials and other information timely.

**Use the People First Website** ([https://peoplefirst.myflorida.com](https://peoplefirst.myflorida.com))
To see your benefits information in People First, log in and go to Health & Insurance > My Benefits. To see your premium payments, go to Health & Insurance > Benefit Premium History and select the applicable month.

**Authorization to Disclose Protected Health Information (PHI)**
If you want to give People First or your insurance company permission to disclose PHI to an individual, you must submit an authorization form to each party. For example, if you want your spouse to be able to call People First to discuss your monthly premiums, you must send People First an authorization form (which can be found here: [https://www.mybenefits.myflorida.com/content/download/129824/806668/Authorization_for_Release_of_Information.pdf](https://www.mybenefits.myflorida.com/content/download/129824/806668/Authorization_for_Release_of_Information.pdf)). Otherwise, representatives will be unable to talk to your spouse per Health Insurance Portability and Accountability Act of 1996 (HIPAA) guidelines. Call People First or your insurance company for more information.

**Required Minimum Distribution (RMD)**
Once you reach age 72, you are required by the IRS to take annual Required Minimum Distributions (RMDs) from your retirement accounts each year. This requirement applies to the SUSORP (State University System Optional Retirement Program), 457, and UCF 403(b) retirement plans. RMD is calculated separately for each retirement account owned. For details regarding RMD, contact your financial planner or advisor.
Contact Information

Insurance
  • People First Service Center: (866) 663-4735
    *Note: You will be asked for your People First ID.
  • State Group Insurance Benefits for Retirees:
    http://mybenefits.myflorida.com/health/eligibility/retirees

Division of Retirement
  • Division of Retirement: (844) 377-1888 or https://frs.fl.gov/login.aspx

Social Security & Medicare
  • Social Security Administration: (800) 772-1213 or www.ssa.gov

Additional Resources
  • Department of Management Services Retiree website, which includes links to resources, FAQs, video clips, and forms:
    http://www.dms.myflorida.com/workforce_operations/retirement/retirees
  • SHINE (Serving Health Insurance Needs of Elders) is an organization administered through the Florida Department of Elder Affairs that provides information and assistance in a range of healthcare and insurance related matters:
    http://www.floridashine.org
  • Pension Plan Retiree Newsletters:
    http://www.dms.myflorida.com/workforce_operations/retirement/publications/retirement_newsletters
  • Getting Your FRS Benefit:
    https://www.myfrs.com/Pro_Getting.htm

For DROP Retirees
  • Department of Management Services DROP Retiree website:
    http://www.dms.myflorida.com/workforce_operations/retirement/members/deferred_retirement_option_program_drop
  • Preparing to Terminate DROP:
    https://www.rol.frs.state.fl.us/forms/drop-term.pdf
  • DROP Rollover to the Investment Plan FAQs:
    https://www.myfrs.com/FRSPro_Pension_DropRoll.htm