Resources in Response to Orlando Night Club Shooting
June 12, 2016

City of Orlando Website  
http://www.cityoforlando.net/

The City of Orlando website has updates regarding information about the shooting and for those affected by it including:

- A Family Emergency Hotline: (407) 246-4357 where people may call if they believe a loved one has been a victim
- Family Assistance Center (FAC) to address the immediate needs and provide information, support and resources to those directly affected by the Pulse tragedy.
  - Services will be available to family members of the deceased; those suffering physical and emotional injuries; club staff and patrons and others directly impacted by this tragedy.
  - Services available include
    - Air travel
    - Child and family services
    - Consulate services
    - Counseling/Spiritual Care
    - Crime victim services
    - Funeral Services
    - Ground Transportation
    - Healthcare assistance
    - Identification documents
    - Language translation
    - Legal aid
    - Lodging
- Link to a list of the names of the deceased after the family has been notified at www.cityoforlando.net/victims
- How you can help
- Where to donate blood
- Updates from the Mayor/City
- Road closure/bus detours in the area of the night club
- Where to follow on social media for updates
- Where in the community to obtain grief counseling

County of Orange Website  
http://www.orangecountyfl.net/

From the website on 6/12/16:

UPDATE 6 p.m.: We understand our community is grieving and that vigils are being planned but PLEASE hold off on all public vigils. They represent a serious strain on our limited resources, which we need to dedicate to law enforcement and victims.

UPDATE: 2:28 p.m.: Citizens with any additional information regarding the Pulse Nightclub investigation may call 1-800-CALL-FBI, press option 2 or visit tips.fbi.gov to report suspected terrorism activity.
UPDATE: 12:35 p.m.: Mayor Teresa Jacobs has declared a state of emergency in Orange County which will allow new resources to help expedite the identification process. Family members may call 407-246-4357.

STATEMENT: 10:10 a.m. Our thoughts and prayers are with the families of this morning’s senseless tragedy. There is a lot of uncertainty at this time. The County is requesting a state of emergency in Orange County from the Governor, which will allow new resources to help expedite the identification process. The Medical Examiner’s office will be working as quickly as possible. Rather than going to the hospital, we’re asking that concerned family members go to the Family Assistance Center, which is being moved to the Hampton Inn at 43 Columbia Street. Family members may call 407-246-4357. We stand with local, state and federal law enforcement and other response agencies in their resolve to keep us safe in these most horrific times.

Zebra Coalition:
http://zebrayouth.org/

The Zebra Coalition is a network of organizations which provide services to lesbian, gay, bisexual, transgender and all youth (LGBT+) ages 13-24. They opened up a hotline for anyone in need of support regarding the tragedy. Call (407) 822-5036 and press #1 to speak to someone.

The Center - Orlando
946 North Mills Avenue
Orlando, FL 32803
(407) 228-8272
http://www.thecenterorlando.org/

As per the website on 6/12/16:

Throughout the day, The Center’s Volunteers, Staff, Board, and countless other leaders from the GLBT community in Orlando coordinated to put in place an extensive support network including:

- Grief Counselors for the coming weeks
- A Crisis Hotline at 407-227-1446
- Food and Goods Donations
- Financial Support for the victims and their families

The Center is a safe haven for anyone that has been affected, or anyone that is experiencing grief from this senseless tragedy. Call or come by if you need to talk, or just need to be near someone.

In the coming days, weeks, and months, The Center will continue to coordinate resources to help anyone affected.

We have also set up a GoFundMe account to raise funds to assist the victims and their families. The GoFundMe can be found at: www.gofund.me/29bubytq and 100% of the proceeds will go to victims and families.

Please follow our Facebook page for more frequent updates on resources available to our community”.

Aspire Health
https://aspirehealthpartners.com/

From the website on 6/13/16:
Orlando, Fla. – Sunday, June 12, 2016 – As we all begin to cope with the tragic events this weekend in Orlando, at the Plaza Theater and Pulse nightclub, Aspire Health Partners, Inc. is ready and available to provide the assistance to all who may be affected.

Individuals seeking information on counseling and trauma support should call the Zebra Coalition Hotline at (407) 822-5036. Crisis counselors responding to these tragic events will be available at Aspire’s Princeton Plaza at 1800 Mercy Drive, Orlando, FL 32808. Counselors will be available from 3:00 pm to 9:00 pm today (Sunday) and from 8:00 am to 9:00 pm starting Monday June 13 and continuing along as the need presents.

Aspire Health Partners, Inc. (Aspire) is a comprehensive, community-based, behavioral healthcare organization. Aspire’s mission is to ‘provide the people of Central Florida with compassionate, comprehensive and cost effective behavioral health care services that lead to successful living and healthy, responsible lifestyles’.

Central Florida Cares
707 Mendham Boulevard,
Suite 104
Orlando, FL 32825
(407) 985-3560
http://centralfloridacares.org/

Central Florida Cares Health System, Inc. (CFCHS) is a not-for-profit organization contracted by the Department of Children and Families to oversee state-funded mental health and substance abuse treatment services in Brevard, Orange, Osceola, and Seminole counties).

To find counseling and trauma services in Brevard, Orange, and Osceola counties, visit the website and click on your county under “Find a Provider in Your Community”.

Substance Abuse Mental Health Services Administration
www.samhsa.gov

The Disaster Distress Helpline 1-800-985-5990 provides immediate crisis counseling to people affected by the violence. SAMHSA’s website also provides tips for talking with students, families, schools and others in the wake of a traumatic event.

Florida Department of Children and Families- Mental Health
http://www.myflfamilies.com/service-programs/mental-health

To find mental health and substance abuse services anywhere in Florida, visit the website about and click on “Get Help”. You will then need to select your county and click “View Local Provider” to find the local lead agency in your area.

Florida Governor’s Website
http://www.flgov.com/

Governor Rick Scott responds to the tragedy on the above website. Updates to the response are also posted.

Heart of Florida United Way
http://www.hfuw.org/2-1-1-information-assistance-helpline/
The Heart of Florida United Way has a Central Florida hotline available 24/7 by calling 211. Callers may inquire about information and support services for a variety of needs including crisis, financial assistance, and mental health. Dial 2-1-1 or text your zip code to 898-211.

**Victim Service Center of Central Florida**
2111 E. Michigan Street
Orlando, FL 32806
24 Hour Hotline: (407) 497-6701
[https://www.victimservicecenter.org/](https://www.victimservicecenter.org/)

Victim Service Center of Central Florida assists those who have been a victim of a violent crime, traumatic event, or sexual assault as well as their affected family and friends. Therapy & Support Services as well as Victim Advocacy Services are available.

**University of Central Florida**
4000 Central Florida Boulevard
Orlando, Florida, 32816
(407) 823-2000

The University of Central Florida is hosting a series of campus conversations and therapy support sessions. In addition, if a student has questions or needs assistance, he/she may contact Counseling and Psychological Services (CAPS) at 407.823.2811 (Press #5 after hours) or visit: caps.sdes.ucf.edu. The University is also having a blood drive. Visit this website for more information: [http://today.ucf.edu/ucf-hosting-several-blood-drives-week/](http://today.ucf.edu/ucf-hosting-several-blood-drives-week/)

**Facebook Safety Check-In**

Facebook’s Safety Check-In allows users to let their family/friends know that they are safe and okay after the tragedy.

**U.S. Department of Veteran Affairs**
Orlando VA Medical Center

From the website posted 6/12/16:

The Department of Veterans Affairs (VA) is providing emergency mental health assistance to Veterans, employees, and the general public in wake of the tragic mass shooting in Orlando June 12. An Orlando VA Medical Center Mobile Medical Unit is currently located at the Beardall Senior Center, 800 Delaney Ave, Orlando, 32801, phone 321-277-6672. This MMU is staffed with world-class mental health professionals and outreach staff ready now to assist anyone experiencing high levels of anxiety or fear due to the mass shooting. The number again is 321-277-6672. The MMU is open until 11 p.m. this evening, and will open again at 7 a.m. Monday morning.

**Progress Florida**

Progress Florida is a nonprofit organization promoting progressive values through online organizing, media outreach, and networking. As per the website above on 6/13/16:
• In addition to the hotline to check on missing family members (407-246-4357), the City of Orlando also has established a family check-in spot. Family members can also go to the Hampton Inn at 43 Columbia Street to be reunited with loved ones.
• For anyone visiting a hospitalized victim at Orlando Regional Medical Center, the Family check-in is located at the North Tower at 52 W. Underwood Street. Please bring an ID and be able to identify your relationship to the victim. The hospital is on tight security.
• Law enforcement officials are looking for information and encouraging anyone who was at Pulse that night to please contact them: 800-CALL-FBI.
• Information on where to make a blood donation, a financial donation, and vigil and community support is also listed on the website.

**The Trevor Project**
Hotline: (866) 488-7386
http://www.thetrevorproject.org/
The Trevor Project is a national organization providing crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender and questioning (LGBTQ) young people ages 13-24. The Trevor Project Hotline is open to anyone in need of support at this time. Call (866) 488-7386. The hotline is free and available 24 hours a day, 7 days a week.

**JetBlue**
http://blog.jetblue.com/we-stand-with-orlando/
JetBlue airline is providing travel assistance for those affected by the tragedy. As per the website above:

• “JetBlue is providing free seats on its available flights to/from Orlando for immediate family and domestic partners of victims who were killed or injured. Those family members and domestic partners requiring travel assistance can contact 1-800-JETBLUE for details.
• A fee waiver is in place for customers traveling to/from Orlando who need to make last-minute changes to their travel plans”.

**Victim Connect Resource Center**
http://victimconnect.org/victim-service-information/resources-for-orlando-shooting/
(855) 4-Victim
Visit the website above for the following information:
• Victim Assistance
  o How victims and their families may apply for National Compassion Fund Assistance
  o How to apply for victim assistance funding through the Florida Attorney General’s Office
• Where to receive emotional/crisis support
• How you can help

**Equality Florida**
http://www.eqfl.org/news/pulse
Visit the website above for information on:
• Legal services for victims
• How to donate to the GoFundMe and other ways to help
• Families needed funeral services or memorials locally
• Vigils
• Counseling