Retirement Manager is a secure web-based access point from which you can manage your UCF 403(b) plan loan and/or hardship distribution requests.

As a reminder, the UCF 403(b) plan accounts do not include the State of Florida retirement plans such as FRS Pension, FRS Investment or State University System Optional Retirement Program (SUSORP).

Please note that account specific questions related to a particular provider should still be addressed directly to that provider. You can find a list of providers on the Human Resources Retirement website.

Retirement Manager Website: https://www.myretirementmanager.com/?UCF

You can use the Retirement Manager website to:

- Request a Distribution Eligibility Certificate for the following transactions:
  - Loan
  - Hardship Distribution
- Read educational articles on a range of financial planning topics
- Calculate what you will need to stay on track for retirement with easy-to-use financial calculators

The Retirement Manager Quick Reference Guide includes information regarding website registration, profile setup, and/or how to request a loan or withdraw.

Retirement Manager Support Line: 1-866-294-7950

The Retirement Manager telephone support line is staffed with a dedicated group of client service professionals that are available to provide guidance regarding:

- The Retirement Manager website login process
- General navigation questions
- How to use the enrollment and disbursement transaction screens.

The participant support line is available Monday through Friday (excluding holidays) from 7:00 a.m. to 6:00 p.m. CT.