Legal assistance: An ever-growing need

**Aetna Resources For Living℠**

As the world grows ever more complex, the issues members find themselves facing become more complex as well. People every day are struggling with issues surrounding marriage and divorce; custody and child support; consumer transactions and housing — and the list goes on.

Yet when confronted with a legal issue, most people don’t know where to turn to obtain professional guidance. And cost often presents a substantial barrier. According to the American Bar Association, 80 percent of Americans either can’t afford a lawyer, don’t qualify for legal aid or can’t have a lawyer assigned to them due to shrinking government budgets.1

**Affordable legal help**

Your legal assistance benefit provides one (1) initial 30-minute office or telephone consultation per separate legal matter with a network attorney — at no cost. If additional assistance is necessary, you will receive a reduced rate in the attorney’s normal hourly rate.

**Easy access**

To access this benefit, simply contact us at our toll free number. After a brief intake and discussion, you will receive a referral to a network attorney who specializes in the issue. The case is monitored throughout the process to help ensure satisfaction.

**Many legal areas are covered**

Some of the areas of law and issues covered include:

- **Family or domestic law** — contested divorce, contested child support, contested spousal support, domestic violence, custody issues
- **General** — civil, real estate matters, bankruptcy, landlord/tenant issues, collection, contractual disputes
- **Criminal** — criminal charges, juvenile matters, DUI
- **Parents** — probate, Social Security, Medicare
- **Elder law and estate planning** — wills (preparation and review), trusts, probate, Social Security, Medicare
- **Motor vehicle** — traffic tickets, driver’s license matters, collection/personal injury

1American Bar Association, July 2011