

Legal assistance: An ever-growing need

Aetna Resources For LivingSM

As the world grows ever more complex, the issues members find themselves facing become more complex as well. People every day are struggling with issues surrounding marriage and divorce; custody and child support; consumer transactions and housing — and the list goes on.



Yet when confronted with a legal issue, most people don't know where to turn to obtain professional guidance. And cost often presents a substantial barrier. According to the American Bar Association, 80 percent of Americans either can't afford a lawyer, don't qualify for legal aid or can't have a lawyer assigned to them due to shrinking government budgets.¹

Affordable legal help

Your legal assistance benefit provides one (1) initial 30-minute office or telephone consultation per separate legal matter with a network attorney — at no cost. If additional assistance is necessary, you will receive a reduced rate in the attorney's normal hourly rate.

Easy access

To access this benefit, simply contact us at our toll free number. After a brief intake and discussion, you will receive a referral to a network attorney who specializes in the issue. The case is monitored throughout the process to help ensure satisfaction.

Many legal areas are covered

Some of the areas of law and issues covered include:

- **Family or domestic law** — contested divorce, contested child support, contested spousal support, domestic violence, custody issues
- **General** — civil, real estate matters, bankruptcy, landlord/tenant issues, collection, contractual disputes
- **Criminal** — criminal charges, juvenile matters, DUI
- **Parents** — probate, Social Security, Medicare
- **Elder law and estate planning** — wills (preparation and review), trusts, probate, Social Security, Medicare
- **Motor vehicle** — traffic tickets, driver's license matters, collection/personal injury

¹American Bar Association, July 2011

1-800-272-7252

www.mylifevalues.com

Username: UCF Password: UCF

Aetna Resources For LivingSM is the brand name used for products and services offered through the Aetna group of subsidiary companies. The EAP is administered by Aetna Behavioral Health, LLC, Aetna Health of California, Inc. and Health and Human Resources Center, Inc.

This material is for informational purposes only. All calls are confidential, except as required by law (i.e., when a person's emotional condition is a threat to himself/herself or others, or there is suspected child, spousal or elder abuse, or abuse to people with disabilities). Services are available to you and your household members, including dependent children up to age 26, whether they live at home or not.

Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com