The Respectful Dialogue Discussions Mini-Series will encompass four 45-minute sessions that will assist attendees with improving their ability to communicate to targeted workplace audiences more effectively. In addition, the topics covered will better equip attendees to handle conflict, build on their communications skills, and assist with confronting situations with more ease. The sessions will be provided by Dr. James McCafferty.

Interested? Sign up through myUCF: Employee Self Service > Learning and Development > Request Training Enrollment > Search by Course Number.

MARCH 2
PER239: Styles of Handling Conflict

MARCH 16
LDR023: Managing Conflict as a Supervisor

MARCH 30
PER240: Managing Conflict as a Co-worker

APRIL 13
PER241: Managing "Up"

Questions? Contact the HR Learning & Organizational Effectiveness team at HRLearning@ucf.edu