



HR LEARNING & ORGANIZATIONAL EFFECTIVENESS
THE RESPECTFUL DIALOGUE DISCUSSIONS

— Mini-Series —

The Respectful Dialogue Discussions Mini-Series will encompass four 45-minute sessions that will assist attendees with improving their ability to communicate to targeted workplace audiences more effectively. In addition, the topics covered will better equip attendees to handle conflict, build on their communications skills, and assist with confronting situations with more ease. The sessions will be provided by Dr. James McCafferty.

Interested? Sign up through myUCF: Employee Self Service > Learning and Development > Request Training Enrollment > Search by Course Number

MARCH 2



PER239:
Styles of
Handling Conflict

MARCH 16



LDR023:
Managing Conflict
as a Supervisor

MARCH 30



PER240:
Managing Conflict
as a Co-worker

APRIL 13



PER241:
Managing "Up"

Questions? Contact the HR Learning & Organizational Effectiveness team at HRLearning@ucf.edu