



# COMMUNICATING THROUGH CONFLICT: A LEADERSHIP PATHWAY

Seize this transformative training opportunity specifically tailored for leaders and emerging leaders, empowering them to elevate their communication skills and navigate conflicts with unwavering confidence.



## TRAINING DETAILS

- 15-week program with 8 self-paced learning modules
- Curated content and application exercises
- Feedback from instructors and Q&A sessions
- Optional group discussions via Zoom



## KEY TOPICS

- Time Management
- Emotional Intelligence
- Trust and Conflict
- Effective Communication
- Conflict and Collaboration
- Complex Coaching
- Negotiation



## COMPLETION BANQUET

Celebrate your achievements at the culmination of the training.  
*Banquet to be held on December 7.  
Details are forthcoming.*

## INSTRUCTORS



**Dr. Michelle Dusseau**



**Dr. Adam Parrish**

*Dr. Dusseau and Dr. Parrish will lead this inaugural training class, both Lecturers at the Nicholson School of Communication and Media.*

*Together they have over three decades of expertise as communication professionals and are enthused to facilitate this engaging learning opportunity with the UCF Community of Leaders.*

## REGISTER TODAY

- 1 Obtain your [supervisor's endorsement](#) to participate in the program.
- 2 [Enroll in the course](#) via Workday.
- 3 Completed supervisor endorsement forms can be uploaded into the welcome module of the Webcourse after it opens on 8/21/23.

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**DEADLINE TO  
REGISTER**

**Questions?** Contact Patty Farris, [Patty.Farris@ucf.edu](mailto:Patty.Farris@ucf.edu)