



COMMUNICATING THROUGH CONFLICT: A LEADERSHIP PATHWAY

Seize this transformative training opportunity designed for established leaders who supervise a team and emerging leaders who want to communicate more effectively within their current role and meet their professional goals.



TRAINING DETAILS

- 16-week program with 8 self-paced learning modules
- Curated content and application exercises
- Feedback from instructor and Q&A sessions
- Optional group discussions via Zoom



KEY TOPICS

- Time Management
- Emotional Intelligence
- Trust and Conflict
- Effective Communication
- Change Management
- Coaching and Mentoring
- Goal Setting



ENROLLING

\$250 for the eight-session series due by Aug. 16. You must complete all eight sessions to receive credit for the program.

INSTRUCTOR



Dr. Michelle Dusseau

Dr. Michelle Dusseau will lead this course as an engaging learning opportunity with the UCF Community of Leaders.

REGISTER TODAY

- 1 [Enroll in the course](#) via Workday.
- 2 Complete the interdepartmental transfer form for the \$250 fee by August 16 (found in Lesson 1 of the Workday course).
- 3 Obtain your [supervisor's endorsement](#) to participate in the program (found in Lesson 1 of the Workday course).

**16
AUG**

**DEADLINE TO
REGISTER**

Questions? Contact HR Learning at HRLearning@ucf.edu